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Title: Quality Assurance Policy

TR Launay, Inc. is committed to achieving high satisfaction levels for its external and internal customers through Quality Assurance while complying with applicable standards and specifications. TR Launay, Inc. implements and uses these policies and procedures to make sure that we are in compliance with International Marine Contractors Association (IMCA) guidelines. In addition, TR Launay, Inc. employees and subcontractors will adhere to and follow our customer and client policies and procedures while under contract and on assignment.

Goals

- All managers and supervisors shall show full commitment and participation to Quality Assurance.
- Our Quality Assurance system is applicable to all employees and subcontractors, and third parties involved in our activities.
- Quality Assurance is a continuous improvement process and each and every employee and subcontractor is encouraged to actively participate in this process through all available communication systems.
- TR Launay, Inc. shall assure training to all employees and subcontractors so that they can perform their individual Quality Assurance responsibility to their full potential.
- Quality, continual improvement, and customer satisfaction shall always be a main focal point for the Company.
- Each and every employee and subcontractor is expected to be equally committed and to be dedicated to the achievement of Quality Assurance.
- We expect our employees and subcontractors to maintain high ethical standards in everything we do when serving our Clients or ourselves.

[Original Signed By]

Troy Launay
President, TR Launay, Inc.

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